



## 2 Service work

Information reference fixed service ⇒ [page 2](#)

Service tables ⇒ [page 3](#)

### 2.1 Information on fixed service

Service identification ⇒ [page 2](#)

Fixed service ⇒ [page 2](#)

Service interval display ⇒ [page 2](#)

#### 2.1.1 Service identification

– Referring to vehicle data sticker ⇒ [page 10](#), check if vehicle is equipped with following PR numbers:

The PR number is decisive for the service intervals. ⇒ [page 3](#)

Vehicle ID with PR number

Model year	PR number	Service
2020 ►	VI0, VI5, VI6, VI7, VI8	Fixed service

#### 2.1.2 Fixed service

For vehicles with a fixed service, fixed services are calculated. This means that the mileage or time values are already set by Volkswagen. For normal operating conditions achieving these service intervals is technically assured.

Therefore the service intervals are fixed.

For vehicles supplied with PR number “VI0”, “VI5”, “VI6”, “VI7” or “VI8”, the fixed service applies.

Therefore, these vehicles have a fixed service interval display ⇒ [page 2](#) and for maintenance the fixed service intervals (rigid service intervals) apply. These vehicles are fitted with the following components:

- ◆ Fixed service interval display in dash panel insert
- ◆ Brake pad wear indicator (if fitted)

#### 2.1.3 Service interval display

Fixed service interval display (only vehicles with a fixed service) ⇒ [page 2](#)

Service type for service due ⇒ [page 3](#)

Service initial warning ⇒ [page 3](#)

Retrieving service information from Infotainment system ⇒ [page 3](#)

Service interval display: resetting ⇒ [page 63](#)

Fixed service interval display (only vehicles with a fixed service)

Calculation of service intervals:

- ◆ The service interval for vehicles with a fixed service is calculated in fixed service intervals. This means that the mileage or time values have been previously determined and specified by Volkswagen.



Kuwait	United Arab Emirates
Cameroon	West Sahara
Qatar	Central African Republic

### 3.8 Motor code and motor number

Motor code and motor number are located:

- ◆ On vehicle data sticker ⇒ [page 10](#) .
- ◆ On type plate

or

⇒ Rep. gr. 00; Identification; Motor number, motor data

### 3.9 Countries with high levels of dust

- ◆ High dust content in the air due to road and environmental conditions.
- ◆ Dust is categorised according to particle size or type of dust (organic and inorganic material) such as e.g. pollen, bacteria, fungal spores or rock dust, mineral fibres.

Abu Dhabi	Gabon	Macau	Somalia
Afghanistan	Gambia	Madagascar	Sri Lanka
Egypt	Georgia	Malawi	Seychelles
Algeria	Ghana	Maldives	South Sudan
Angola	Guatemala	Mali	Sudan
Equatorial Guinea	Guinea	Morocco	Suriname
Argentina	Guinea-Bissau	Mauritania	Swaziland
Armenia	Guyana	Mauritius	Syria
Azerbaijan	Honduras	Mexico	Tajikistan
Ethiopia	Hong Kong	Mongolia	Tanzania
Australia	India	Mozambique	Thailand
Bahrain	Indonesia	Myanmar (Burma)	Togo
Bangladesh	Iraq	Namibia	Chad
Belize	Israel	Nepal (Indian subcontinent)	Tunisia
Benin (Dahomey)	Yemen	Nicaragua	Turkey
Bhutan	Jordan	Niger	Turkmenistan
Bolivia	Cambodia	Nigeria	Uganda
Botswana	Cameroon	North Korea	Uruguay
Brazil	Cape Verde	Oman	Ukraine
Brunei	Kazakhstan	Pakistan	Uzbekistan
Burkina Faso (Upper Volta)	Qatar	Palestine	Venezuela
Chile	Kenya	Panama	United Arab Emirates
China	Kyrgyz Republic	Papua New Guinea	Vietnam
Costa Rica	Columbia	Paraguay	West Sahara
Democratic Republic of the Congo	Cuba	Peru	Central African Republic
Djibouti	Kuwait	Puerto Rico	Bermudas
Dominican Republic	Laos	Rwanda	Cayman Islands



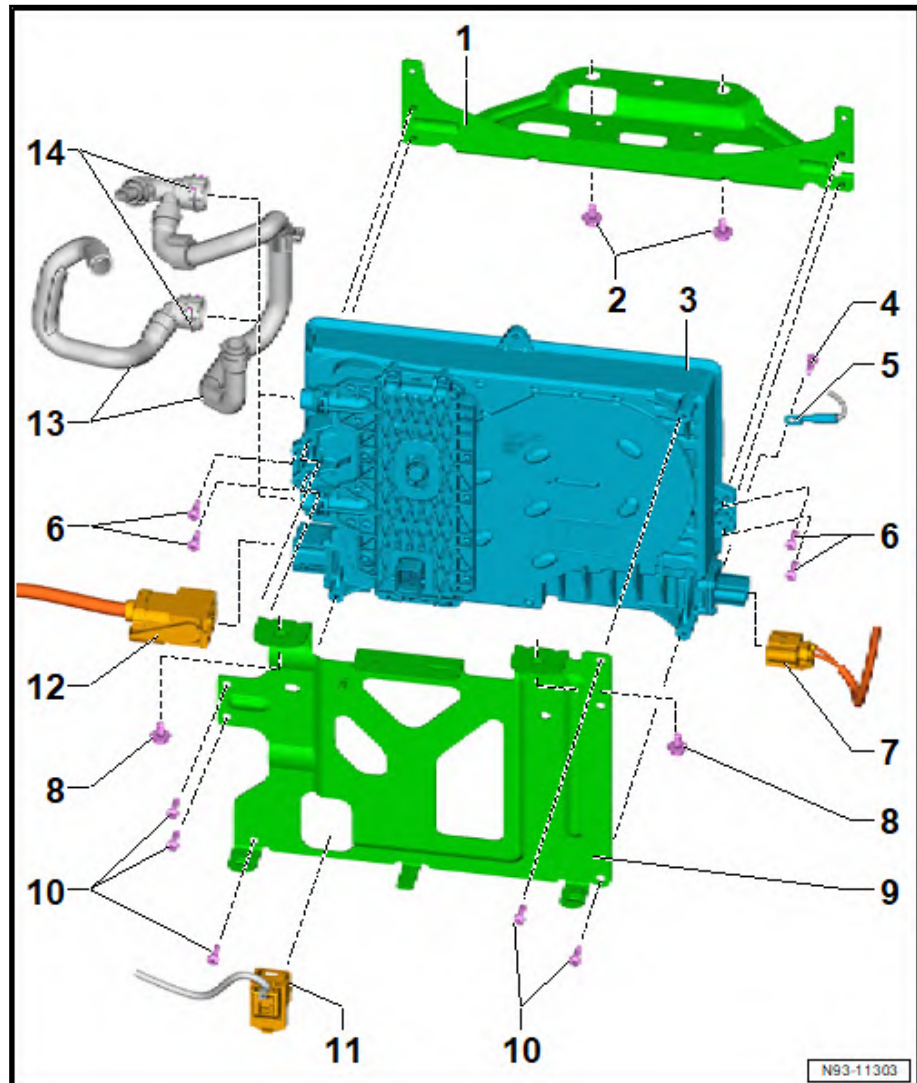
## 12 Charging unit for high-voltage battery

⇒ [o12.1 verview – charging unit for high-voltage battery”, page 210](#)

⇒ [a12.2 nd installing charging unit 1 for high-voltage batter-yAX4”, page 210](#)

### 12.1 Assembly overview – charging unit for high-voltage battery

- 1 - Charging unit holder
- 2 - Bolts
  - Qty. 2
  - 20 Nm
- 3 - Charging unit 1 for high-voltage battery -AX4-
  - Removing and installing ⇒ [page 210](#)
- 4 - Bolt
  - 8 Nm
- 5 - Potential equalisation line with additional external PE conductor
- 6 - Bolts
  - Qty. 4
  - 8 Nm
- 7 - High-voltage cable
  - Overview of fitting locations ⇒ [page 81](#)
- 8 - Bolts
  - Qty. 2
  - 20 Nm
- 9 - Charging unit holder
- 10 - Bolts
  - Qty. 5
  - 8 Nm
- 11 - Connection for vehicle electrical system
- 12 - High-voltage cable
  - Overview of fitting locations ⇒ [page 81](#)
- 13 - Coolant hoses
- 14 - Coolant hoses



### 12.2 Removing and installing charging unit 1 for high-voltage battery -AX4-

Special tools and workshop equipment required

## 14 Vehicle noise/engine sound

### 14.1 Overview of fitting locations – driving sound/motor sound

#### 1 - Engine sound generator module 2 -RX22-

- With actuator 2 for engine sound generator - R258-
- With engine sound generator control unit 2 - J1167-
- Depending on equipment/version
- ⇒ Rep. gr. 93; Removing and installing engine sound generator module

#### 2 - Bolt

- Qty. 3
- 8 Nm

#### 3 - Electrical connector

#### 4 - Nut

- 8 Nm

#### 5 - Bracket

#### 6 - Bolt

- Qty. 3
- 8 Nm

#### 7 - Bracket

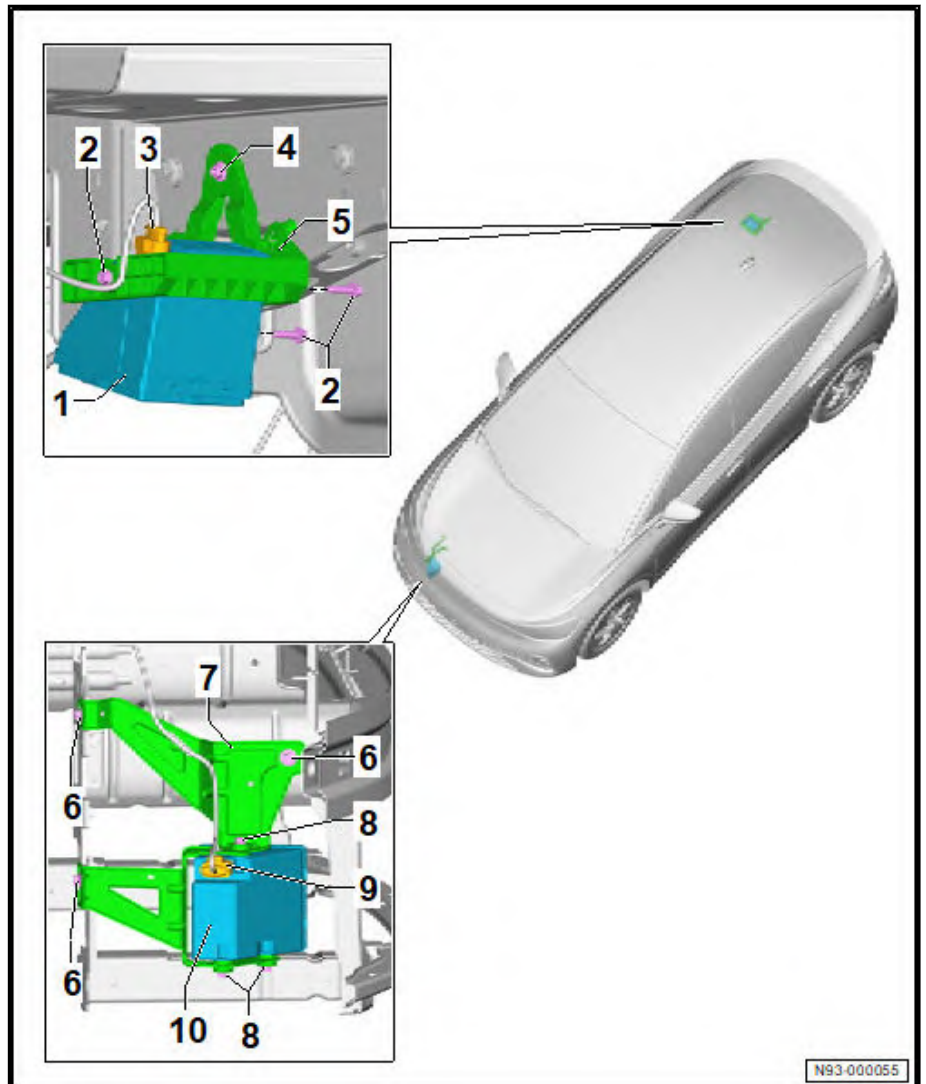
#### 8 - Bolt

- Qty. 3
- 8 Nm

#### 9 - Electrical connector

#### 10 - Engine sound generator module 1 -RX21-

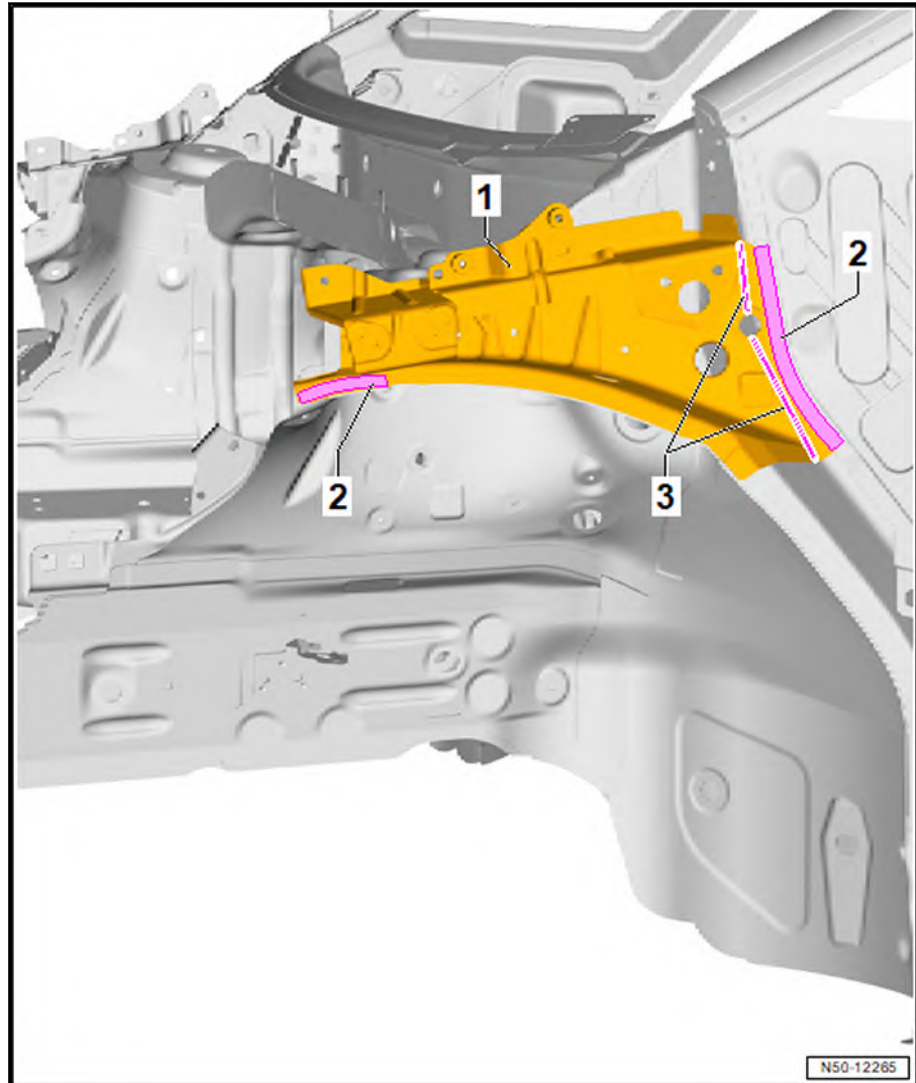
- With actuator 1 for engine sound generator -R257-
- With engine sound generator control unit -J943-
- ⇒ Rep. gr. 93; Removing and installing engine sound generator module





- 1 - Longitudinal member
  - Upper wheel housing
- 2 - Bonded areas
- 3 - Parting cuts

Partial renewal  
*Parting cut is permissible for part section repair.*



### 3.1 Tools



#### Note

- ◆ *To ensure that repairs to vehicle bodies are carried out properly, welding units and body tools authorised by the Volkswagen AG must be used.*
- ◆ *The welding units and body tools authorised by the Volkswagen AG can be found in ⇒ Electronic parts catalogue (ETKA); TOOLS; Workshop equipment; Body and paintwork.*

### 3.2 Removing



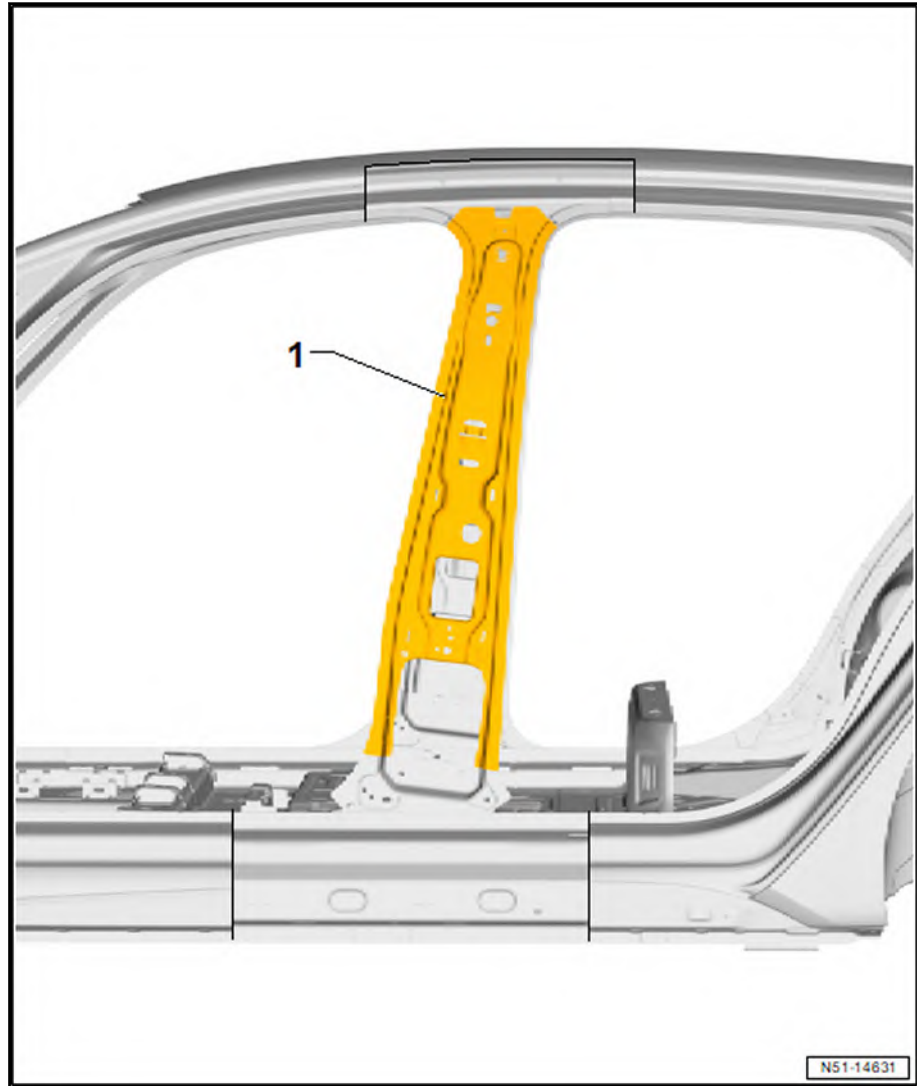
#### NOTICE

Do not damage reinforcements located underneath.

- Make parting cuts only with aid of body saw.
- Rewelding reinforcement is not permitted due to safety reasons.



1 - B-pillar  
 Inner



## 8.1 Tools



### Note

- ◆ To ensure that repairs to vehicle bodies are carried out properly, welding units and body tools authorised by the Volkswagen AG must be used.
- ◆ The welding units and body tools authorised by the Volkswagen AG can be found in ⇒ Electronic parts catalogue (ETKA); TOOLS; Workshop equipment; Body and paintwork.

## 8.2 Removing



### Note

Before cutting out the inner B-pillar reinforcement, insert a mechanical door tensioner. This prevents roof from moving.





### 3 Charging flap unit

⇒ [o3.1 verview – charging flap unit”, page 57](#)

⇒ [a3.2 nd installing charging flap unit”, page 57](#)

⇒ [a3.3 nd installing charging socket flap”, page 61](#)

#### 3.1 Assembly overview – charging flap unit

##### 1 - Charging flap unit

- ❑ Removing and installing ⇒ [page 57](#)

##### 2 - Charging socket flap

- Removing and installing ⇒ [page 61](#)

##### 3 - Charging socket cap

##### 4 - Water drain hose

- ❑ Routed between wheel housing and wheel housing liner

##### 5 - Actuator for high-voltage charging flap lock 1 -F496-

- ❑ Removing and installing ⇒ [page 114](#)

##### 6 - Bolt

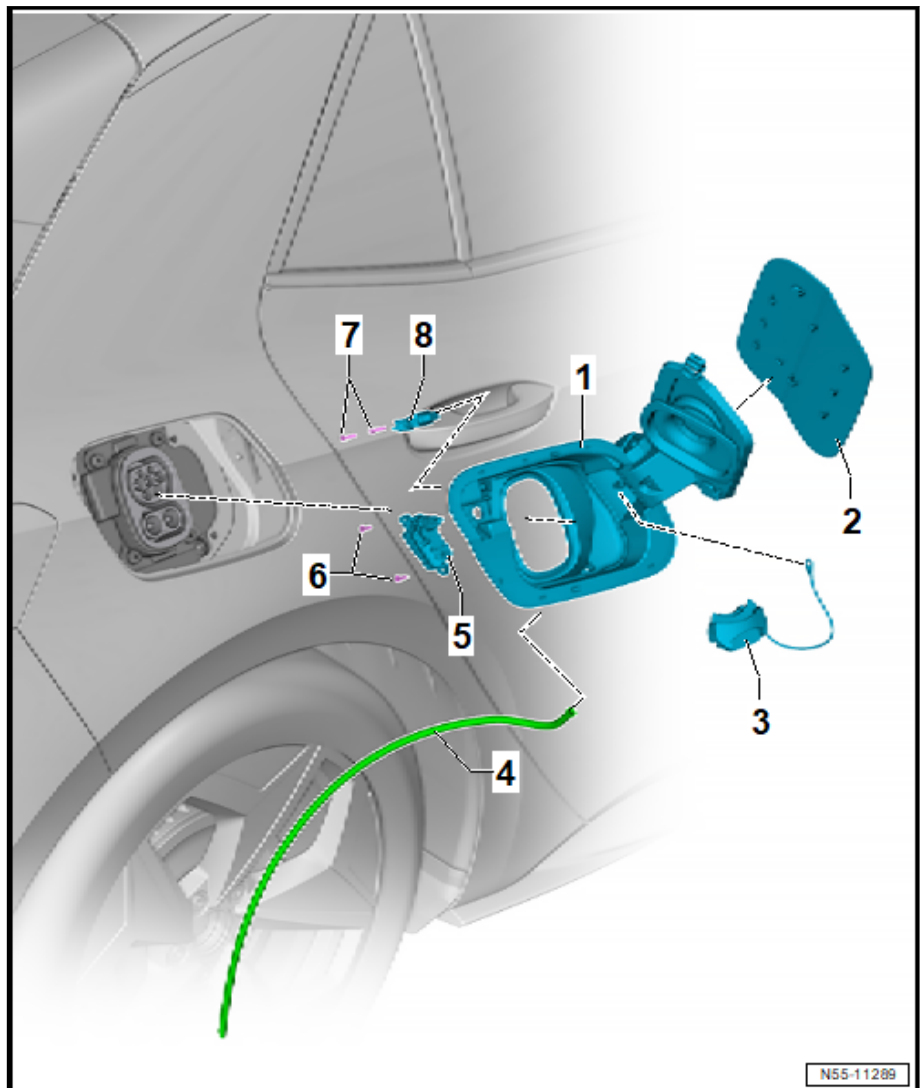
- ❑ Qty. 2
- ❑ 1.5 Nm

##### 7 - Bolt

- ❑ Qty. 2
- ❑ 1.5 Nm

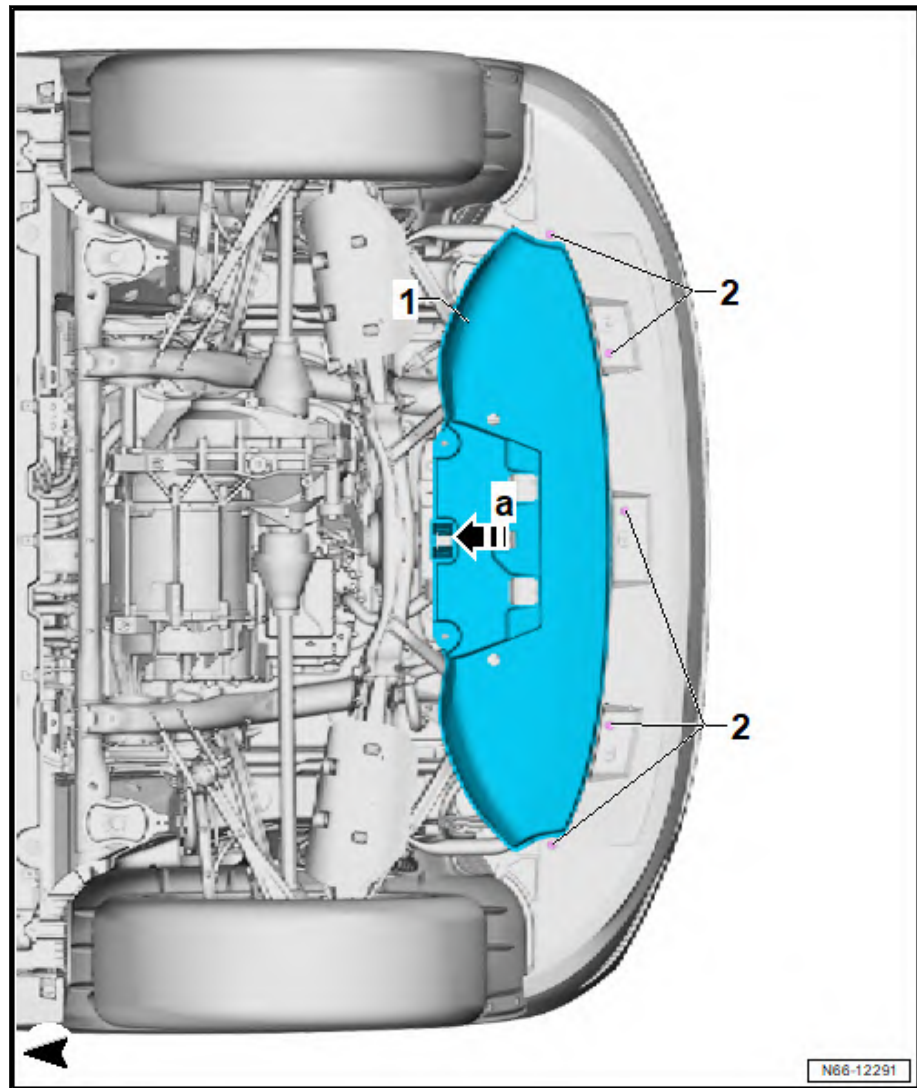
##### 8 - Charging socket 1 LED module -L263-

- ❑ Removing and installing ⇒ Electrical system; Rep. gr. 94



#### 3.2 Removing and installing charging flap unit

Special tools and workshop equipment required



### Removing

- Remove rear centre underbody cladding ⇒ [page 286](#) .
- Unscrew bolts -2-.
- Pull underbody cladding -1- out of bumper cover -arrow a-.

### Installing

Install in the reverse order of removal, observing the following:

#### Specified torque

- Bolts ⇒ [page 281](#) .

## 3.2.6 Removing and installing skid plate





## 9.2 Removing and installing front airbag crash sensor, driver side -G283-

⇒ a9.2.1 nd installing crash sensor for front airbagG190", page 99

### 9.2.1 Removing and installing crash sensor for front airbag -G190-

#### Removing

- Observe safety precautions when working on pyrotechnic components ⇒ [page 3](#) .
- De-energise high-voltage system ⇒ Electric drive; Rep. gr. 93; De-energising high-voltage system.
- Deactivate vehicle's drive system, and switch off all electrical consumers.
- Store the vehicle key and other entry and start authorisation systems outside the vehicle to prevent the vehicle from being switched on unintentionally.
- Disconnect battery earth cable ⇒ Electrical system; Rep. gr. 27; Battery; Disconnecting and connecting battery.
- Remove bumper cover ⇒ General body repairs, exterior; Rep. gr. 63; Front bumper; Removing and installing bumper cover.
- Unscrew bolt -2-.
- Detach crash sensor for front airbag -G190- -4- from lock carrier support -1-.

#### CAUTION

Pyrotechnic components can trigger unintentionally.

Risk of injury.

- Discharge any static electricity in body by briefly touching door striker plate.

- Disconnect electrical connector -3-.



**1 - Bolt**

- 13 Nm ± 1 Nm
- Renew

**2 - Refrigerant line**

**3 - Refrigerant pressure and temperature sender -G395-**

- 40 Nm ± 4 Nm
- Renew oil seals
- Removing and installing ⇒ [page 48](#)

**4 - Air conditioner compressor -VX81-**

- Assembly overview ⇒ [page 145](#)
- Removing and installing ⇒ [page 151](#)

**5 - Refrigerant line**

**6 - Refrigerant pressure and temperature sender 5 -G829-**

- 40 Nm ± 4 Nm
- Renew oil seals
- Removing and installing ⇒ [page 57](#)

**7 - Refrigerant line**

**8 - Refrigerant pressure and temperature sender 3 -G827-**

- 40 Nm ± 4 Nm
- Renew oil seals
- Removing and installing ⇒ [page 53](#)

**9 - Seal**

- Renewing ⇒ [page 8](#)
- Free of oil
- Before installing, check sealing surfaces on components for dirt or damage
- Different versions, refer to ⇒ Electronic parts catalogue

**10 - Loss prevention device**

- Renewing ⇒ [page 8](#)
- Different versions, refer to ⇒ Electronic parts catalogue
- Observe installation position

**11 - Condenser / gas cooler**

- Removing and installing ⇒ [page 35](#)
- If the gas cooler is replaced, top up 10 ml refrigerant oil.

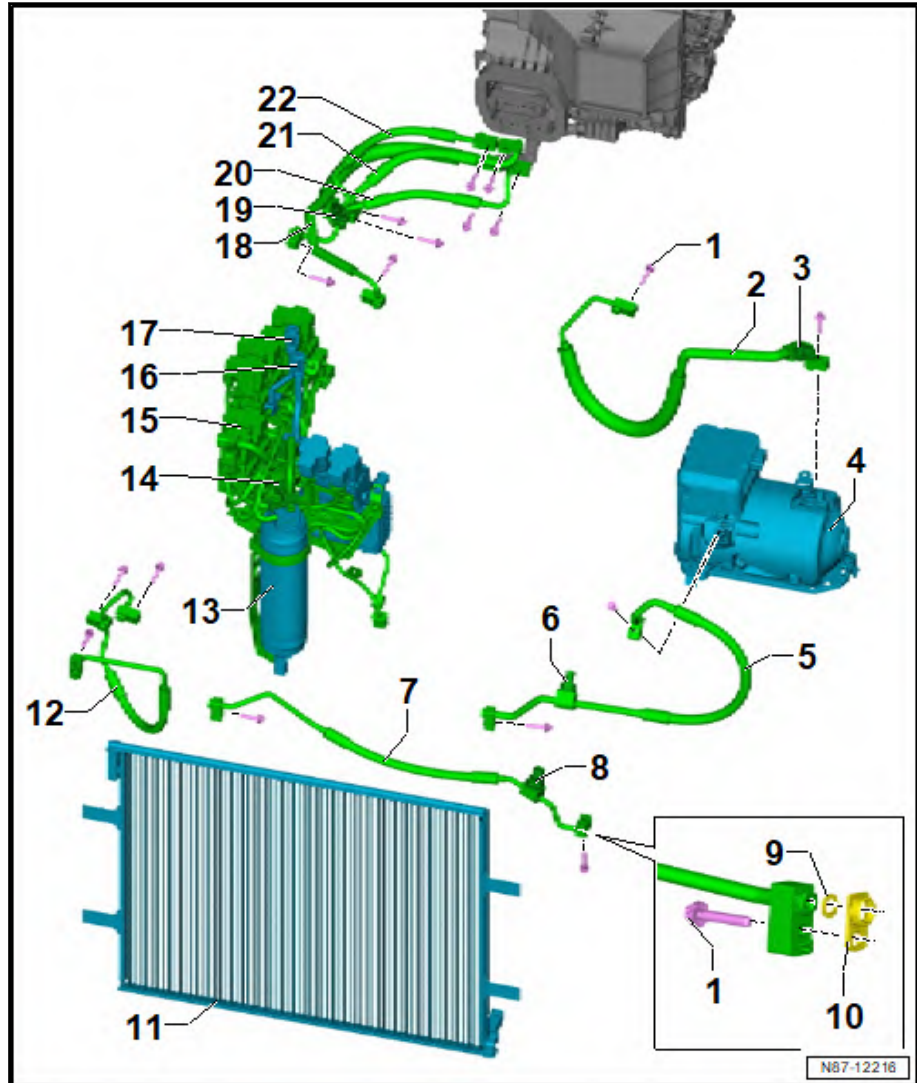
**12 - Refrigerant line**

**13 - Dryer**

- Removing and installing ⇒ [page 41](#)

**14 - Refrigerant pressure and temperature sender 2 -G826-**

- 40 Nm ± 4 Nm
- Renew oil seals
- Removing and installing ⇒ [page 136](#)





**1 - Nuts**

- 3 Nm

**2 - Cover for fresh air intake**

- Removing and installing ⇒ [page 201](#)
- Observe installation position

**3 - Fresh air intake**

- Removing and installing ⇒ [page 200](#)

**4 - Bolts**

- 8 Nm

**5 - Air intake cowling**

- Removing and installing ⇒ [page 194](#)

**6 - Nuts**

- 8 Nm

**7 - Noise insulation**

- Depends on equipment/version

**8 - Bolts**

- 2 Nm

**9 - Fresh air blower control unit -J126-**

- Removing and installing ⇒ [page 187](#)

**10 - Air intake box of heater and air conditioning unit**

- Removing and installing ⇒ [page 191](#)

**11 - Nuts**

- 4 Nm

**12 - Fresh air/air recirculation, air flow flap control motor -V425-**

- Removing and installing ⇒ [page 164](#)

**13 - Bolts**

- 2 Nm

**14 - Bolts**

- 2 Nm

**15 - Housing cover**

- 2 Nm

**16 - Noise insulation**

- Depends on equipment/version

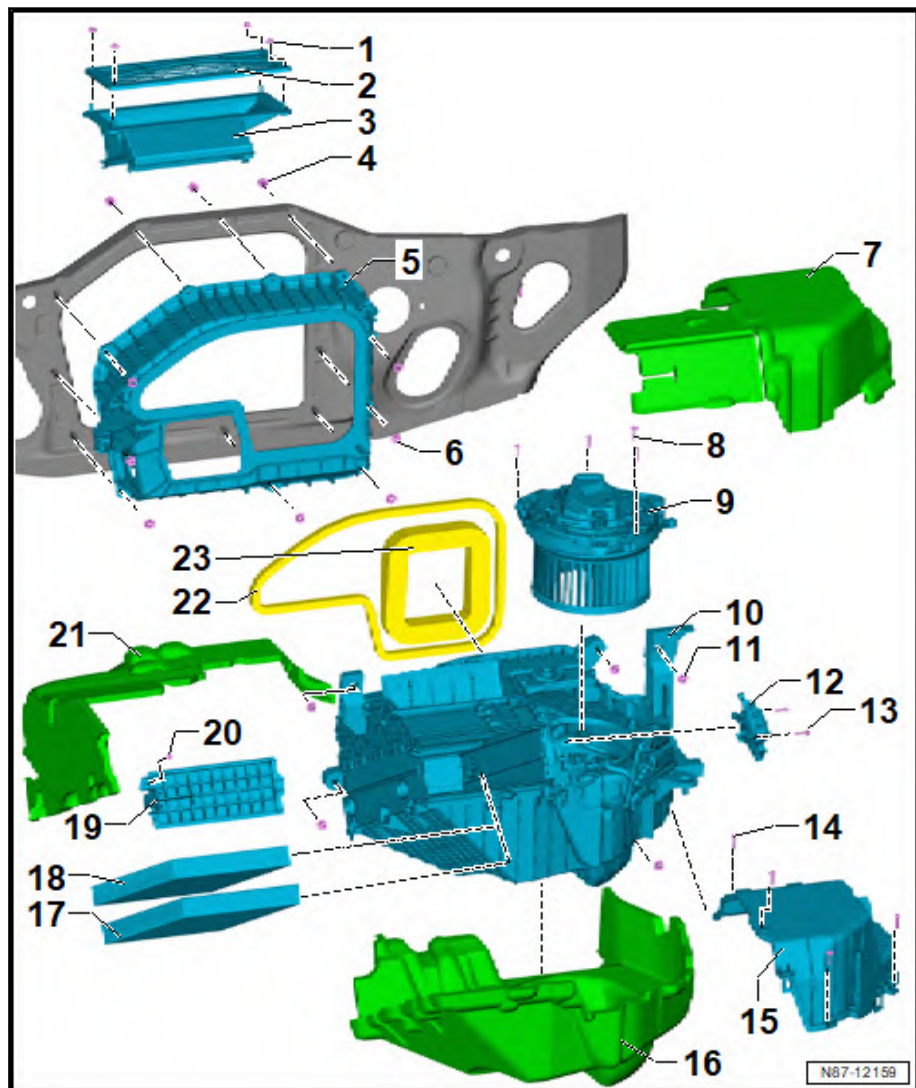
**17 - Dust and pollen filter**

- Removing and installing ⇒ [page 186](#)

**18 - Dust and pollen filter**

- Depends on equipment/version
- Removing and installing ⇒ [page 186](#)

**19 - Cover**





## 1.2 Removing and installing steering wheel

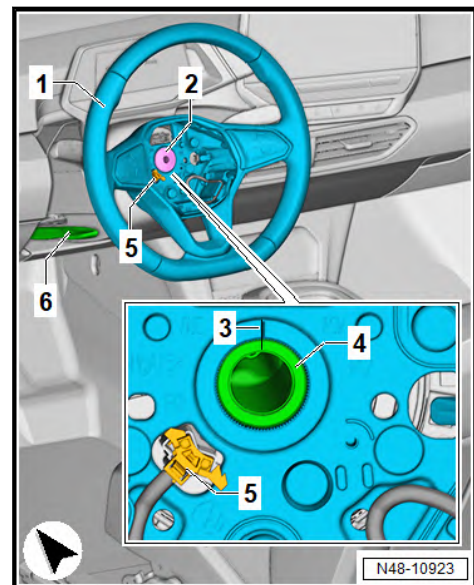
### Removing

#### CAUTION

Failure to comply with the following precautions may lead to subsequent failure of the airbag system.

- Disconnect battery → Electrical system; Rep. gr. 27; Battery; Disconnecting and reconnecting battery.
- The wheels must be in straight-ahead position.
- Mechanic must electrostatically discharge himself. This can be done by touching a suitable metal object, for example, a water pipe, heater pipe, metal frame or lifting platform.

- Move steering column to middle height position.
- Remove airbag unit → General body repairs, interior; Rep. gr. 69; Driver side airbag; Assembly overview - driver side airbag.
- Move wheels to straight-ahead position. The steering wheel must be removed/installed in the middle position (wheels facing straight ahead).
- Disconnect electrical connector -5-.



- Unscrew bolt -2-.
- Check whether steering column and steering wheel have markings -3-.
- If not, position of steering wheel to steering column must be marked -3-.
- Pull steering wheel -1- off steering column -4-.

### Installing

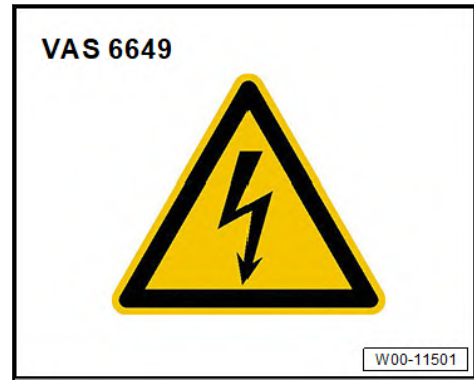
Install in the reverse order of removal, observing the following:

Make sure that the wheels are pointing straight ahead before fitting the steering wheel.

- When installing a steering wheel that has been removed, make sure that the markings on the steering column and steering wheel are in line.



- ◆ Warning sign "Warning! Dangerous electrical voltage" -VAS 6649-



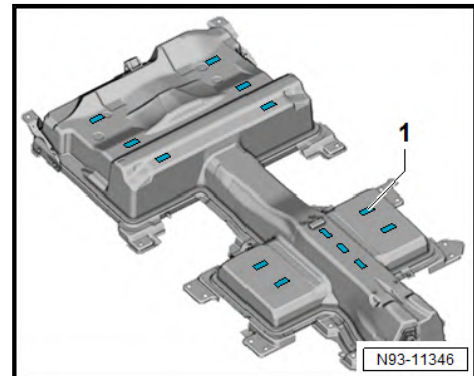
- ◆ High-voltage barrier tape -VAS 6884-
- ◆ Personal protective equipment

#### Procedure

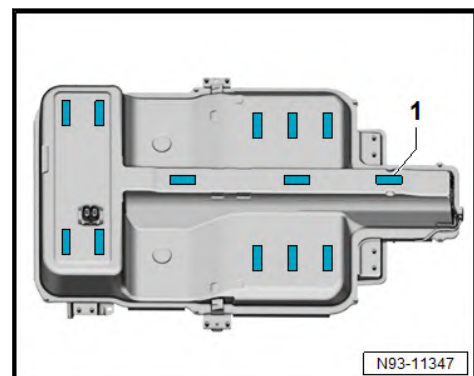
- Make all contacts of high-voltage battery 1 -AX2- safe to prevent short circuit.
- Seal all openings for service fluids apart from electrolyte.
- Remove deposits of hazardous materials and electrolyte from outside of high-voltage battery 1 -AX2-.

#### Apply temperature measurement strips to battery

##### e-Golf battery



##### e-up! battery



- Attach at least 8 temperature measurement strips to high-voltage battery 1 -AX2- as shown in diagram.





**1 - Alarm horn -H12-**

- Removing and installing ⇒ [page 147](#)

**2 - Bracket for alarm horn - H12-**

**3 - Shear nut**

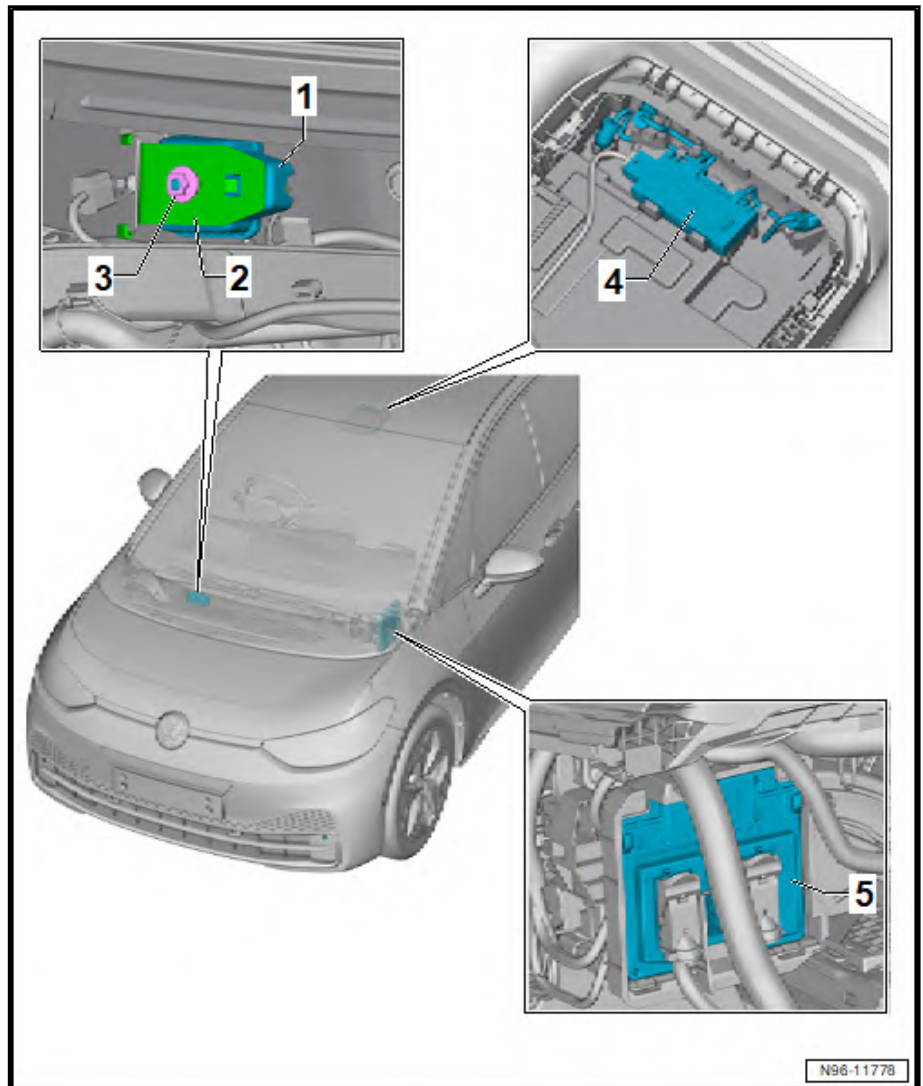
- Renew after removal
- Tighten until head shears off

**4 - Anti-theft alarm sensor - G578-**

- Removing and installing ⇒ [page 148](#)
- Needs parametrisation after renewal ⇒ [page 148](#).

**5 - Onboard supply control unit -J519-**

- Assembly overview ⇒ [page 164](#)



### 3.2 Removing and installing alarm horn - H12-



**Note**

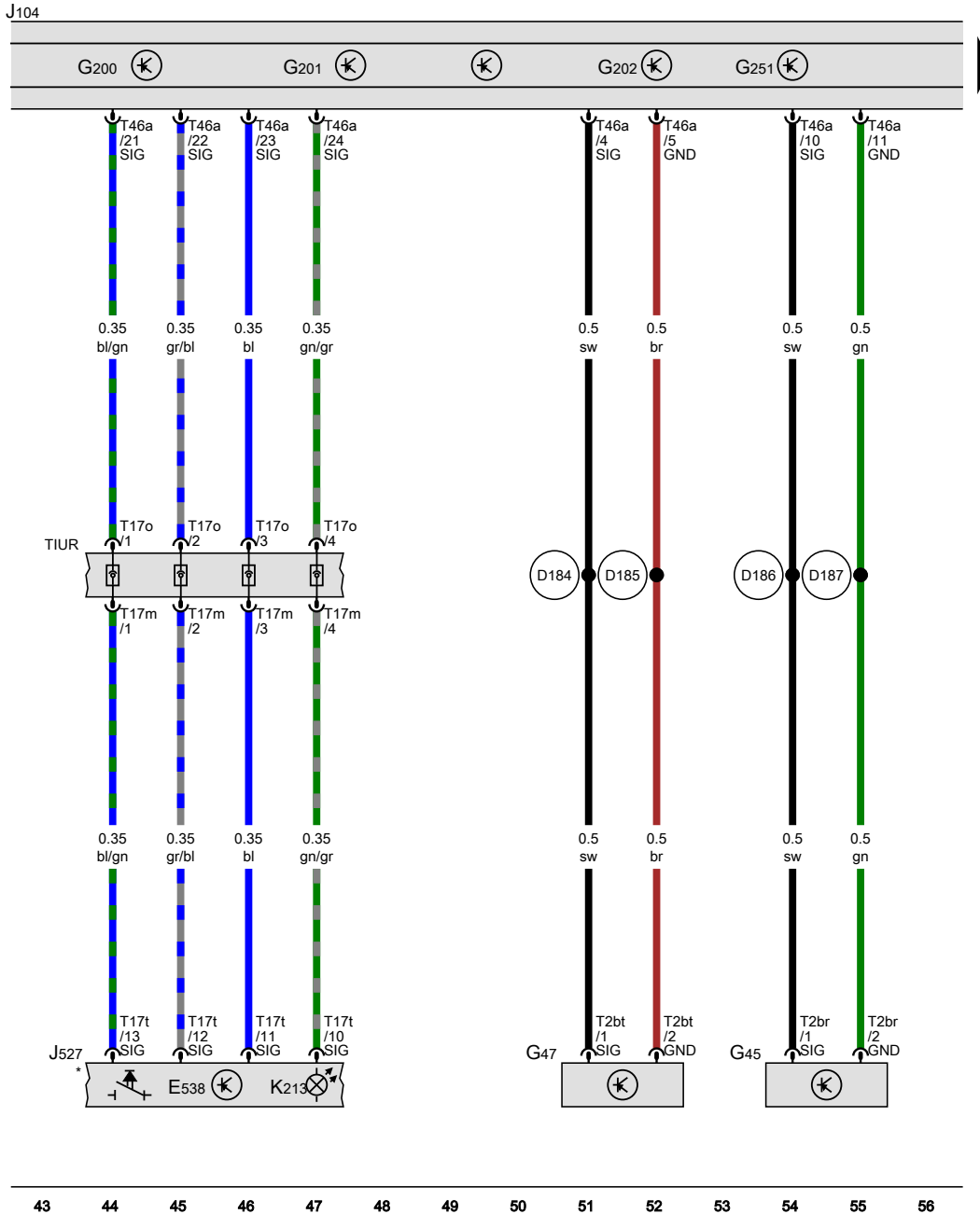
*The metal washer cannot be removed intact.*

**Removing**

- Remove plenum chamber cover ⇒ General body repairs, exterior; Rep. gr. 50; Bulkhead; Removing and installing plenum chamber cover.
- Destroy shear nut -3- using suitable workshop equipment.



Front right speed sensor, Front left speed sensor, ABS control unit, Steering column electronics control unit



- E538 Electromechanical parking brake button
- G45 Front right speed sensor
- G47 Front left speed sensor
- G200 Lateral acceleration sender
- G201 Brake pressure sender 1
- G202 Yaw rate sender
- G251 Longitudinal acceleration sender
- J104 ABS control unit
- J527 Steering column electronics control unit
- K213 Electromechanical parking brake warning lamp
- T2br 2-pin connector, black
- T2bt 2-pin connector, black
- T17m 17-pin connector, black
- T17o 17-pin connector, black
- T17t 17-pin connector, yellow
- T46a 46-pin connector, black
- TIUR Coupling point in interior, below right
- D184 Connection (front left speed sensor +), in engine compartment wiring harness
- D185 Connection (front left speed sensor -), in engine compartment wiring harness
- D186 Connection (front right speed sensor +), in engine compartment wiring harness
- D187 Connection (front right speed sensor -), in engine compartment wiring harness
- \* see applicable current flow diagram for steering column electronics

- ws = white
- sw = black
- ro = red
- rt = red
- br = brown
- gn = green
- bl = blue
- gr = grey
- li = purple
- vi = purple
- ge = yellow
- or = orange
- rs = pink

43 44 45 46 47 48 49 50 51 52 53 54 55 56

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